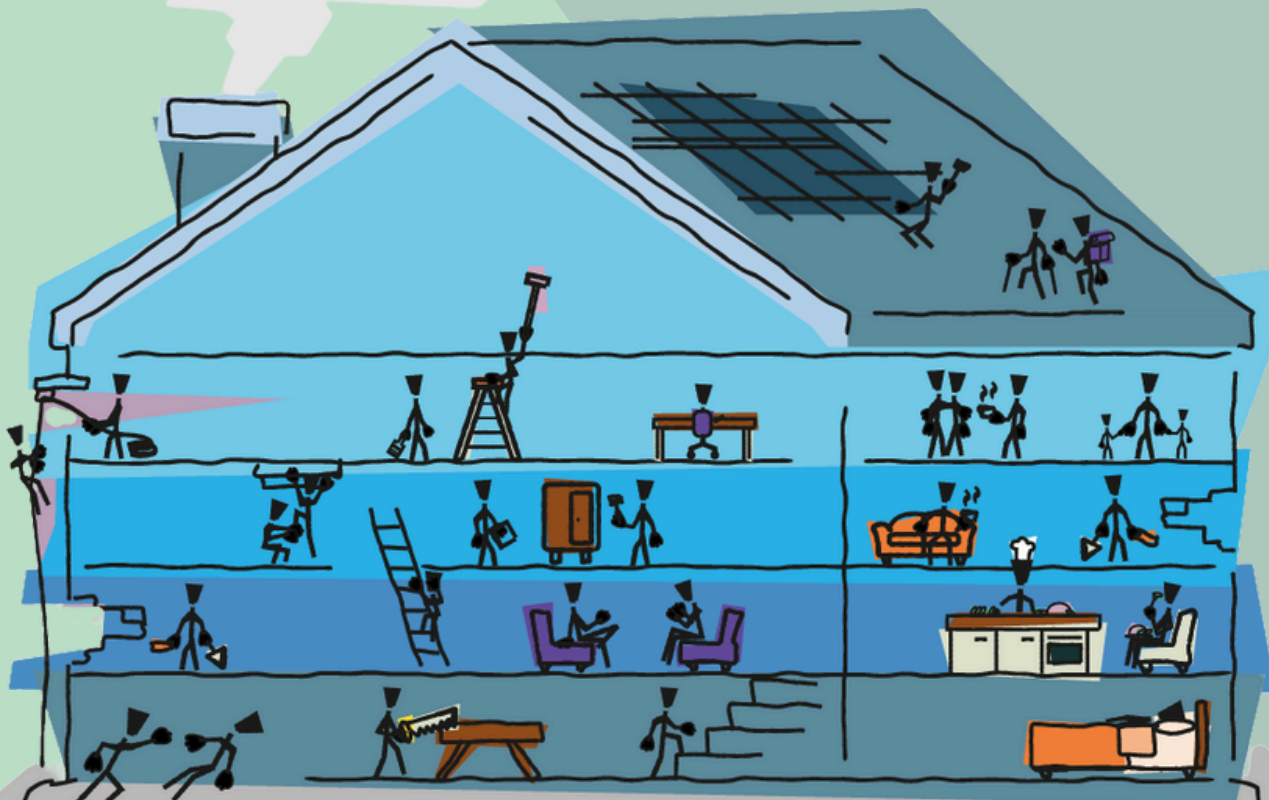




HANDCRAFTED
A HOPE + A FUTURE

IMPACT REPORT

JUL- DEC '24





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For full details on how we measure impact
please visit:

www.handcrafted.org.uk/publications

**A HOPE
+ A FUTURE**

THE HANDCRAFTED STORY

Handcrafted is a charity based in the North-East founded in 2012.

We aim to empower the most vulnerable people in society to do the hard day-to-day work of turning their lives around by providing them with housing, support, training and opportunities.

We have developed a sustainable hub model to deliver our person-centred, holistic approach. And have scaled it across the North-East, first in Durham then to Chester-Le-Street, Gateshead and, recently, Sunderland.

Our hubs are based in areas of high deprivation to provide a welcoming community and holistic support. We ensure our hubs are flexible, able to adapt to their area's specific needs by working alongside local councils, community groups and organisations.

The focus of our work is supporting people with multiple, complex needs from disadvantaged backgrounds, who we find most benefit from a holistic approach designed to meet their interconnected needs.

Their needs include a combination of factors such as homelessness, unemployment, leaving care, leaving prison, seeking asylum, addiction, mental health issues, disability, and domestic abuse.

In 2023, we began our specialist young person's provision for 16-25s, the Engage Hub. They work across all of our areas supporting and housing young asylum-seekers and refugees, and care leavers with complex needs.



THE HANDCRAFTED STORY

HANDCRAFTED IS MISSION-LED

Everything we do is rooted in & driven by our missions statement. The mission statement not only serves as a North Star, guiding us in our decisions, it also reflects our very core beliefs on **how lives can be transformed**.

What we measure as an organisation is also anchored in this mission statement:

(1) The mission of Handcrafted

(2) is to connect with socially excluded people

(3) to offer them the training, support, housing, and opportunities

(4) that can empower them

(5) to turn their own lives around.



1

Inputs: Resources available to us as an organisation



2

Needs: What are the needs that we are addressing



3

Outputs: What are we able to offer to our trainees



4

Outcomes: In what areas of life are trainees more empowered



5

Impact: The big picture for how trainees are turning their own lives around.

We hope that this report is a helpful insight into the impact of our work in H2 2024.

- The Handcrafted Team

IN H2 2024...

1.INPUTS

10 NEW STAFF MEMBERS

5 NEW PROPERTIES

1 NEW HUB



2.NEEDS

569 INDIVIDUALS SUPPORTED OVERALL:

278 WITH COMPLEX NEEDS

102 ASYLUM SEEKERS AND REFUGEES

92 EX OFFENDERS

357 WITH POOR MENTAL HEALTH

62 YOUNG CARE LEAVERS

94 AFFECTED BY DOMESTIC ABUSE

135 WITH DRUG/ALCOHOL RECOVERY/ADDICTION ISSUES



IN H2 2024...

3. OUTPUTS



9,033 GATHERED ACTIVITY ATTENDANCES

105 PEOPLE HOUSED

3,469 SUPPORT VISITS

925 COMPLETED PROJECTS

6,821 MEALS SHARED

62 COURSE COMPLETIONS

4. OUTCOMES

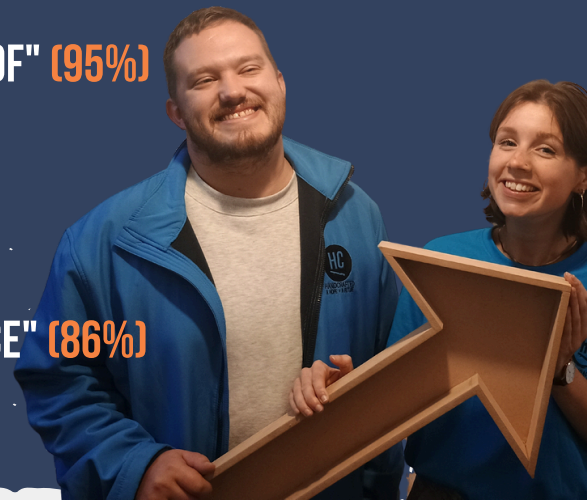
"HANDCRAFTED HAS HELPED ME FIND MEANINGFUL USE OF MY TIME" (97%)

"I'VE MADE SOMETHING AT HANDCRAFTED THAT I AM PROUD OF" (95%)

"I FEEL WELCOME AND PART OF A COMMUNITY" (98%)

"IT HAS A POSITIVE IMPACT ON MY MENTAL HEALTH" (97%)

"I HAVE LEARNED NEW WAYS TO MEET THE CHALLENGES I FACE" (86%)



"BUT WHAT OVERALL IMPACT DOES THIS ALL HAVE?"



5. IMPACT: MAINTAINING STABILITY

Stability measurements enable us to highlight that reaching and maintaining a level is in itself a positive in the lives of our trainees.

4 STAGES:



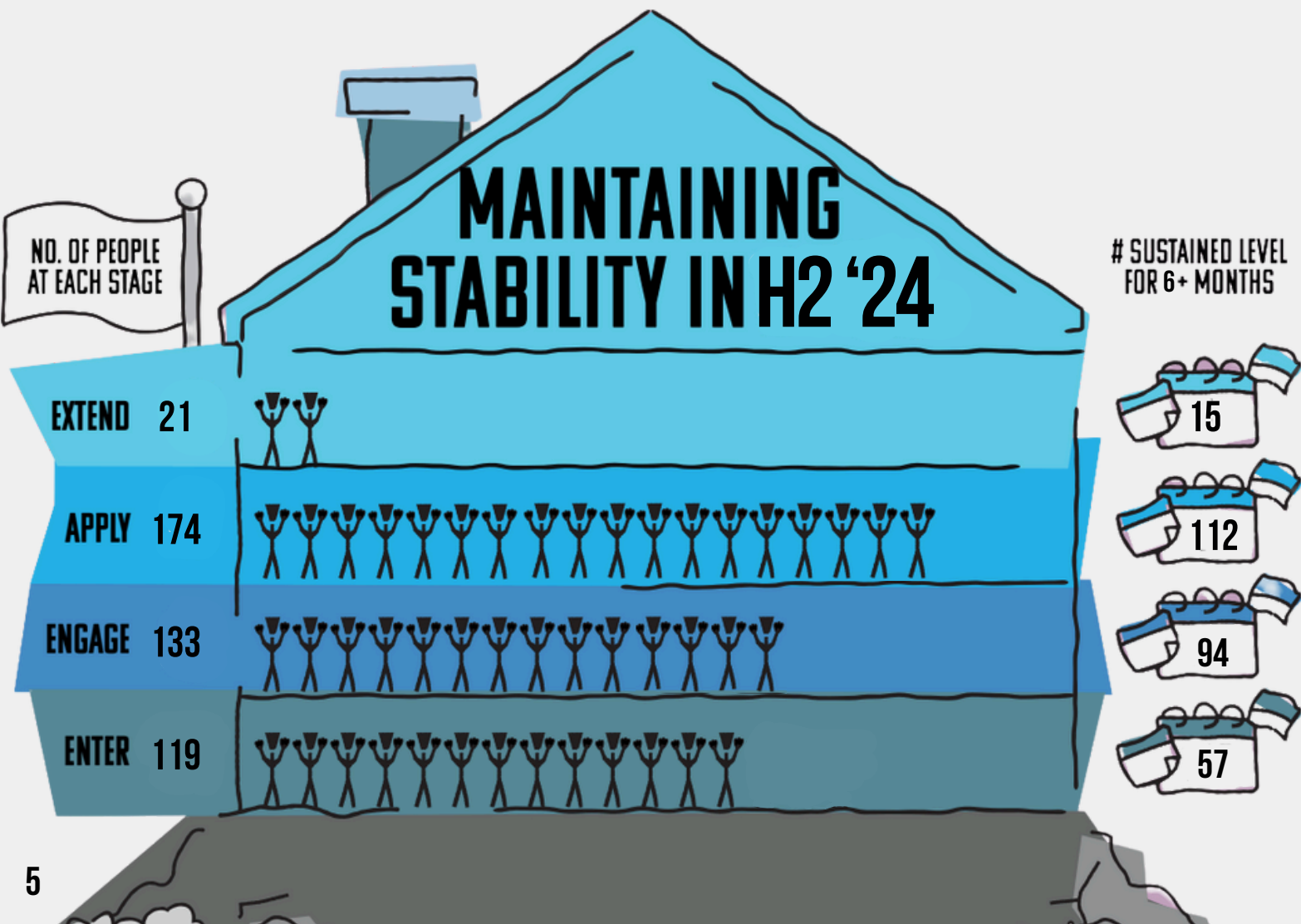
At referral, we identify the relevant areas of need, then we measure Four Stages of empowerment in each area:

1) **Entering** – “I am open to using resources available to me with some support.”

2) **Engaging** – “I am using my own initiative and taking hold of opportunities.”

3) **Applying** – “I have my own ideas of what I want to do using my new skills.”

4) **Extending** – “I am looking beyond myself, to build up my community.” OR “I am taking steps to strike out on my own without needing support.”



5. IMPACT: DISTANCE TRAVELLED

Distance travelled measurements give an indication of overall positive progress our trainees have made in different areas.

WE LOOK TO SEE PEOPLE EMPOWERED IN 5 AREAS:



- 1) **Living Space** – A safe place to live that feels like home
- 2) **Using Time** – Something meaningful to do each day
- 3) **Social Life** – People to talk to and a good support network
- 4) **Self Confidence** – Trust in our own abilities and having something to give
- 5) **Coping Strategies** – Ways to cope and bounce back when things get tough

DISTANCE TRAVELLED IN H2 '24

AREA	# OF TRAINEES	AVERAGE NO. OF STAGES PROGRESSED
LIVING SPACE	43	+ 1.4
USING TIME	188	+ 1.6
SOCIAL LIFE	168	+ 1.6
SELF CONFIDENCE	160	+ 1.5
COPING STRATEGIES	97	+ 2.0

HOW YOU CAN HELP

Handcrafted is able to continue empowering the most vulnerable people in society because of the generous support of our funders, referrers & wider Handcrafted family. We immensely value all contributions towards our mission.

If you would like to support us there are 5 key ways you can do so:



REGULAR DONATION



INVESTING IN ONE OF OUR HOUSES



BUYING PRODUCTS OR COMMISSIONING WORK FROM US



VOLUNTEERING WITH US



PRAYER SUPPORT

For full details on supporting our work please visit:

www.handcrafted.org.uk/contribute/